

Coordinated Entry System



ESG Implementation
Workshops

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What is Coordinated Entry?



Coordinated Entry is a process through which people experiencing homelessness access the crisis response system in a streamlined way. They have their strengths and needs quickly assessed and are quickly connected to appropriate, tailored housing and mainstream services within the community or designated region.

What is Coordinated Entry?

- Standardized assessment tools (*Prevention and Diversion Screening Tool and VI-SPDAT*) are used across the CoC. The assessment provides the ability for households to gain access to the BEST options to address their NEEDS, incorporating participant's choice rather than being evaluated for a single program within the system. The most intensive permanent housing interventions are prioritized for those with the highest needs.

Coordinated Entry-Overall Goals

- ❑ To ***match*** households with the most appropriate housing and service intervention and increase ***housing stability*** by targeting the appropriate housing intervention to the corresponding needs of the household
- ❑ To ***prioritize*** limited resources based on level of need and vulnerability
- ❑ To ***prevent*** households from becoming homeless by supporting them to resolve their housing crisis
- ❑ Reduce ***the length of homelessness*** by moving people quickly into the appropriate housing

ESG and CE

- HUD requires ESG grantees to participate in their CoC's coordinated entry system
- HUD funded permanent housing solutions must be prioritized by CoC standards

CES in the BoS

- ❑ 5 Implementation Sites (Bartow, Bibb, Colquitt, Glynn and Liberty Counties)
- ❑ Working with other communities to increase number of sites (Clayton, Dougherty, Gwinnett, Hall, Lowndes, and Troup Counties)
- ❑ Implementation sites will expand to cover multiple counties as possible
- ❑ All implementations use HMIS to record assessments, manage prioritization list, track referrals, system data
- ❑ Agencies outside of implementation communities assess and prioritize on an agency level

CES in the BoS

- CES planned on the local level
- Local leadership
- Transparent and collaborative community effort
- BoS CoC CES Regional Planning Guide
- Communities decide what model works best
 - Centralized/Centralized Multi-Site
 - Decentralized/No Wrong Door
 - Hybrid

Participation in CE

- How does my project participate in coordinated entry?
 - Inside implementation community
 - Outside implementation community

Participation in CE

If your agency is located **IN** an implementation community (Bartow, Bibb, Colquitt, Glynn or Liberty counties), you must:

- ❑ Report program vacancies to lead agency
- ❑ Fill permanent housing vacancies through CE
- ❑ Follow CE Written Standards
- ❑ Housing focused (Emergency Shelter)

Participation in CE

If your agency is NOT located in an implementation community, you must:

- ❑ Assess households experiencing literal homelessness using VI-SPDAT
 - ❑ Households should NOT be assessed prior to entrance into emergency shelter/hotel motel
- ❑ Input household into HMIS, input VI-SPDAT results in HMIS
- ❑ Prioritize permanent housing project vacancies using the Prioritization Spreadsheet
- ❑ Meaningful referrals when necessary

Prevention and Diversion Screening Tool

This should be administered as soon as a household enters a Coordinated Entry System access point to determine if they will need shelter or if they can be assisted and housed without having to enter the homeless assistance system.

Script: *Hi, my name is _____ and I work for _____ which is part of the _____ Coordinated Entry System. The purpose of this conversation is to assist you/your family with finding a safe place to stay. First, let me get your contact information.*

Contact information:

Name _____ **Contact #** _____

Script: *I'll need to ask you a few questions to better understand your current housing status.*

1. Are you currently homeless or do you believe that you will become homeless in the next 72 hours? ☐ **Yes** ☐ **No**

2. Are you currently residing with, leaving, or attempting to leave an intimate partner/someone you're living with that makes you feel unsafe? ☐ **Yes** ☐ **No**

(If yes, and in immediate danger, refer to law enforcement. If yes, refer to agency providing DV resources or to assessment site to complete VI-SPDAT) (If no, continue to next question)

3. Where did you stay last night?

	Outside/Park/Campground		Emergency or DV Shelter
	Shed/Garage or Outbuilding		Motel/Hotel paid by agency
	Vehicle		Hospital or treatment facility (less than 90 days)
	Public Building		Jail, Prison or Detention Center (less than 90 days)
Refer to emergency shelter and/or assessment site to complete VI/SPDAT			

	Own apartment/house/trailer
	With a family member or friend
	Motel/Hotel paid by self, family, friend
	Other:
Continue with screening	

4. Are you safe in your current situation? ☐ **Yes** ☐ **No**

If no, admit or refer to emergency shelter.

5. Are you able to stay in your current situation? ☐ **Yes** ☐ **No**

If no, skip to question number 7.

6. If yes, how long are you able to stay in your current housing situation?

	Can no longer stay there	Go to question #6.
	2-7 days	Refer to mainstream or prevention resources
	1-3 weeks	Refer to mainstream or prevention resources
	Indefinite/Unknown	Refer to mainstream or prevention resources

7. If you are currently housed, why can't you stay in your current housing situation?

	Late rent	If checked, refer to appropriate mainstream resource to attempt prevention/diversion.
	3 day notice to evict	
	Court eviction or foreclosure	
	Utility shut-off	
	Problems with landlord	
	Overcrowding	If fleeing violence, refer to DV resources or refer to assessment site to complete VI-SPDAT.
	Other: _____	
	Domestic violence/sexual violence	

8. Is there anyone else you could stay with for the next 3-7 days? ☐ Yes ☐ No

No	Yes
If no, refer to emergency shelter.	If yes, please list where:
	What resources would you need to stay there?

Date of Birth: ____ - ____ - ____

Number of people in household (including head of household): _____

Is there another way we can contact you, besides by phone, to make follow-up referrals or obtain additional eligibility information?

Address: _____

E-mail: _____

Results of screening:

	Referred to emergency shelter	Shelter Name	
	Referred to assessment site to complete VI/SPDAT	Site Name	
	Referred to prevention resources	What resource?	
	Completed VI/SPDAT at pre-screen location	Score	
	Referred to mainstream resources	What resource?	
	Referred to DV resources	What resource?	
	Provided mediation service(s)	Outcome?	
	Provided case management	Outcome?	

Governance and Tools

- BoS CoC CES Written Standards
- Prevention and Diversion Screening Tool
- Coordinated Entry Intake Form
- VI-SPDAT
- Prioritization Spreadsheet

Located on CE webpage at:

<https://dca.ga.gov/safe-affordable-housing/homeless-special-needs-housing/georgia-balance-state-continuum-care/balance>

Training



- CES in the BoS CoC Webinar
- VI-SPDAT Training Webinar
- CES-HMIS Data Entry Webinar (Coming soon....)
- Safety Planning for All (Coming soon....)

Questions



Contact



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